



## e-CamView migration to CamLine Pro

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Manual

# e-CamView migration to CamLine Pro

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## 1.0 Introduction

Recently, we have developed a new app and software platform: CamLine Pro. The security of this platform is improved. In contradiction to the previous situation, email server settings, WiFi network settings and FTP settings are encrypted now.

We would like to offer all EM6225 Pan/Tilt HD IP Camera and EM6230 Outdoor HD IP Camera users the opportunity to upgrade to this new platform.

Another benefit, besides the security improvement, is the use of the EM6225 and EM6230 in the CamLine Pro app and software. Your IP camera surveillance network can be easily extended by using the Eminent IP cameras

(EM6225/EM6230/EM6325/EM6330/EM6350/EM6360) in the same software and app.

To upgrade the EM6225 or EM6230 to the CamLine Pro app/software

(**recommended**), please send an email to [em6225-em6230@eminent-online.com](mailto:em6225-em6230@eminent-online.com) with the following data:

- Camera type: EM6225 or EM6230
- Number of cameras

We reply to your request and send you all data, manual and the migration tool. **Please read the manual carefully before executing the update.**



*To be able to use the CamLine Pro APP/software the unique ID of the camera needs to be changed, after this change the old ID is no longer available and can no longer be used in the e-CamView APP/software.*

*A windows PC is required to migrate the e-CamView camera to the CamLine Pro platform.*

## 2.0 Migration tool

The migration tool is developed to make the migration from the e-CamView to CamLine Pro as smooth as possible. The tool will disable the communication to the e-CamView APP/software, and enable the communication to the CamLine Pro APP/Software.

*The migration tool is configured with the default password for the e-CamView cameras and CamLine Pro cameras this password is: ipcam.*

*Every time the tool requests to enter the password you will have to modify this password to the password set for the camera you wish to migrate.*



*Hint: You can choose to reset the camera settings to factory defaults, if you reset the camera to factory defaults the password will be reset to the default password: ipcam. You will no longer have to retype the password while using the migration tool.*

*If the camera is reset to factory defaults all changes made to the camera will be reset to factory defaults as well.*

### 2.1 Check the Firmware version

Before we can start to program the camera we first need to check if the camera has the latest version of the camera installed.

Open the provided migration tool on a Windows PC in the same network as the camera(s). Select from the Camera list the camera you wish to update/migrate (if more cameras are connected to your network you can determine the correct camera by selecting a camera and to press "Get ID information" the ID of the cam is now displayed in the field "UID"). In the right part of the tool click the tab "Migration" and check the firmware version displayed in the information field named "Version" check if the version number match with the latest version of the camera.

For the EM6225 the correct version should be V7.4.4.1.1-20151102

For the EM6230 the correct version should be V7.4.9.2.1-20151102

If the version number does not match please download the latest version using the download link below and update the firmware by following the attached instructions.

EM6225: [http://www.eminent-online.com/media/media/drivers/EM6225\\_R0\\_V7.4.4.1.1\\_20151102%2803719-31-A2-VD3%29.zip](http://www.eminent-online.com/media/media/drivers/EM6225_R0_V7.4.4.1.1_20151102%2803719-31-A2-VD3%29.zip)

EM6230: [http://www.eminent-online.com/media/media/drivers/EM6230\\_R0\\_R1\\_V7.4.9.2.1-20151102%2803719-21-B2-VD5%29.zip](http://www.eminent-online.com/media/media/drivers/EM6230_R0_R1_V7.4.9.2.1-20151102%2803719-21-B2-VD5%29.zip)

### 2.1.1 (optional) reset the camera to factory defaults using the migration tool.

- Open the Migration tool on a Windows PC connected to the same network as the camera(s).
- Select the camera from the camera list you wish to reset to factory defaults.
- In the right section of the tool select the tab "Migration".
- Press the button "**Reset**".
- You will be asked if you are sure to reset the camera, Press "**OK**" to reset the camera to factory defaults.
- A authentication window is displayed, enter the current credentials for this camera.
- Click "**OK**".
- You will receive a notification "Resetting to factory defaults, please wait for 2 minutes for the camera to be back on-line"
- Click "**OK**" to close the notification.

## 2.2 Disable the ID for the e-CamView APP

To make sure the information is no longer send to the e-CamView APP/software we first need to disable the communication to the e-Camview APP/software. This is done by disabling the e-CamView ID.

- Open the migration tool and select the camera from the camera list you wish to migrate.
- Select the tab "Migration".
- Click the button "**Disable e-CamView ID**".
- A authentication window is displayed, enter the correct credentials for this camera (if the camera is reset to factory defaults you do not have to change the credentials).
- Click "**OK**".
- You will receive a notification "Set OK" the communication and ID used for the e-CamView APP/software is now disabled.
- Click "**OK**" to close the notification.

## **2.3 Enable the ID for the CamLine Pro APP**

- Copy the new ID you received from [em6225-em6230@eminent-online.com](mailto:em6225-em6230@eminent-online.com).
- Paste the new ID in the text field "UID".
- Click **"Set new ID"**.
- A authentication window is displayed, enter the correct credentials for this camera (if the camera is reset to factory defaults you do not have to change the credentials).
- Click **"OK"**.
- You will receive a notification "Set OK" the communication and ID used for the CamLine Pro APP/software is now enabled.
- Click **"OK"** to close the notification.

## **2.4 Reboot the camera**

After the new ID is programmed you first need to reboot the camera to be able to use the CamLine Pro APP/software.

- From the Migration tool.
- Select the camera from the camera list.
- In the right section of the tool select the tab "Migration".
- Press the button **"Reboot"**.
- You will be asked if you are sure to reboot the camera, click **"OK"** to reboot the camera.
- A authentication window is displayed, enter the current credentials for this camera.
- Click **"OK"**.
- You will receive a notification "Camera rebooting, please wait for 2 minutes for the camera to be back on-line"
- Click **"OK"** to close the notification.

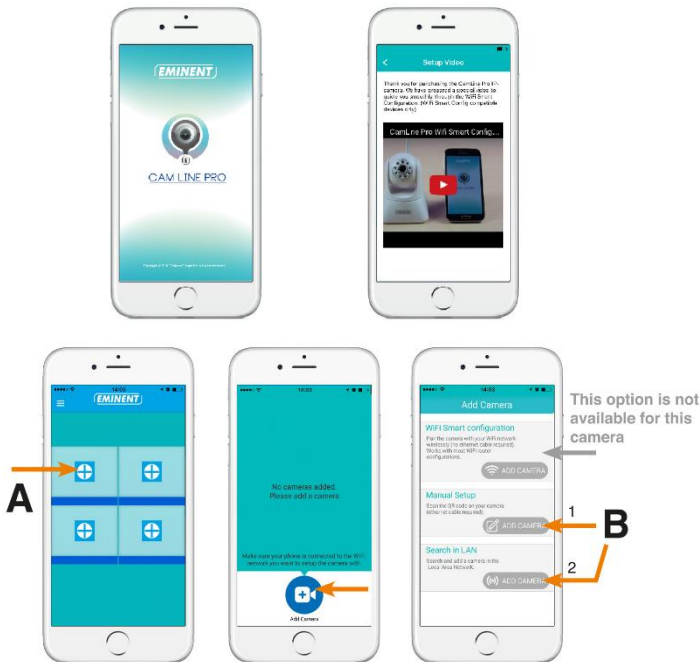
## 3.0 Installing the CamLine Pro App on an Apple/Android device

The EM6225/EM6230 can be controlled and configured by using the “CamLine Pro” APP. Search for the CamLine Pro APP in the Apple App-store or in the Google Play Store. Download and install the APP on your phone/tablet.



### 3.1 Installing the camera on the Apple/Android APP

1. Open “CamLine Pro”.



2. Select the “+” (A).
3. Select “Add camera”.

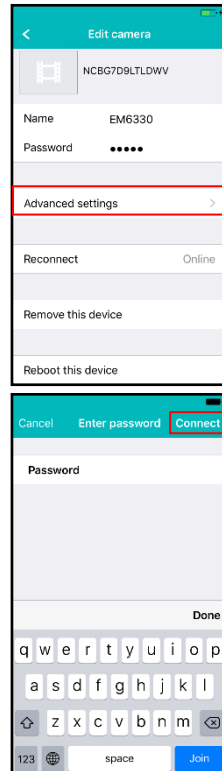
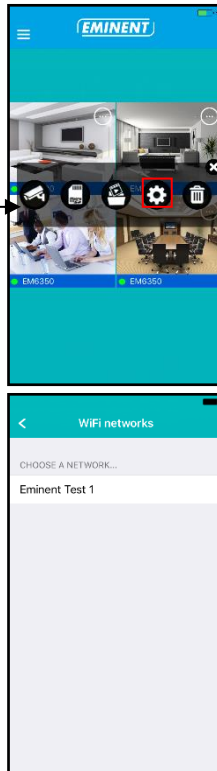
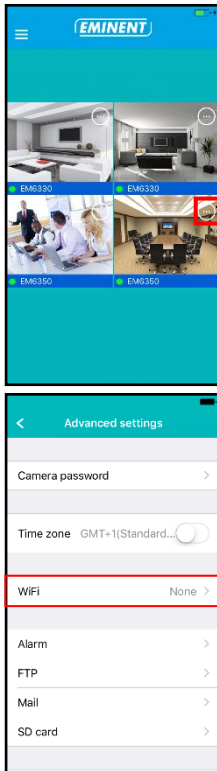
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- Choose for option 1 or 2 (B) the option that matches the best with your setup situation and press “**Add camera**”.
- Follow the instructions on the screen
- Press “**Add**” to add the camera.



*Note: in the UID field you need to use the new ID of the camera provided by e-mail the old e-Cam view ID is no longer valid.*

### 3.2 Connecting to the WiFi network



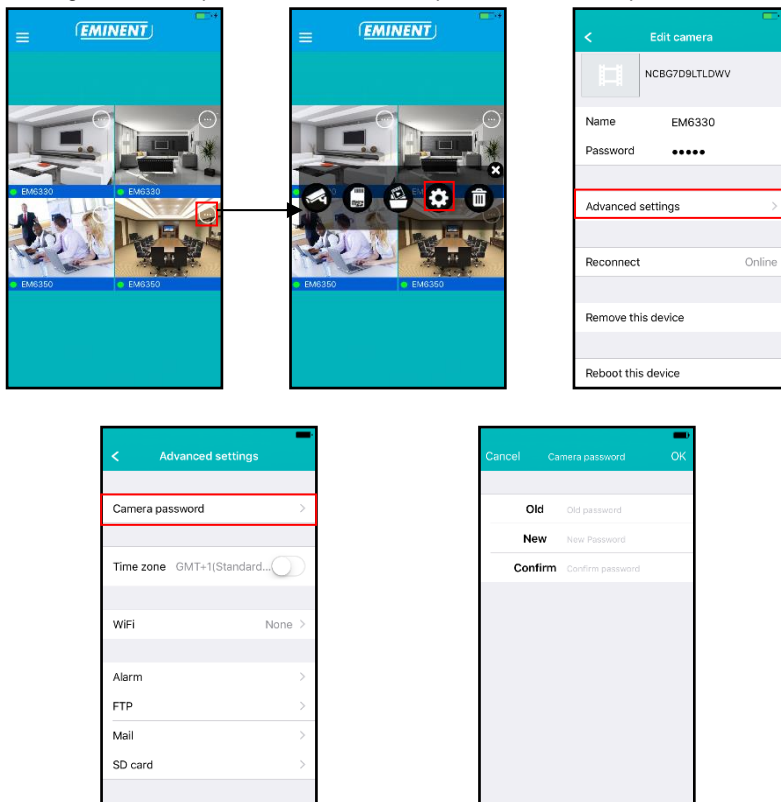
Select WiFi network

Enter WiFi password

Press 2x the “**OK**” button to return to the main screen.

### 3.3 Change camera password (advised)

To change the default password of the camera please follow the steps below.



At the first text field enter the old password (if you have reset the camera to default factory settings the password will be "ipcam").

At the second and third text field enter the new password you wish to use for this camera.

Press 1x "OK" to apply the new password.

Press 2x "OK" to return to the main screen.

## 4.0 Full manual

For the full explanation of the CamLine Pro APP and software please check our on-line manual on our website: [www.eminent-online.com](http://www.eminent-online.com)



## 5.0 Frequently Asked Questions and other related information

The latest Frequently asked questions for your product can be found on the support page of your product. Eminent will update these pages frequently to assure you have the most recent information. Visit [www.eminent-online.com](http://www.eminent-online.com) for more information about your product.

## 6.0 Service and support

This user manual has been carefully written by Eminent's technical experts. If you have problems installing or using the product, please fill out the support form at the website [www.eminent-online.com/support](http://www.eminent-online.com/support).

You can also contact us by phone. Please check [www.eminent-online.com/support](http://www.eminent-online.com/support) for the helpdesk phone number and opening hours.

## 7.0 Warning and points of attention



Due to laws, directives and regulations set out by the European parliament, some (wireless) devices could be subject to limitations concerning its use in certain European member states. In certain European member states the use of such devices could be prohibited. Contact your (local) government for more information about this limitations.

Always follow up the instructions in the manual\*, especially where it concerns devices which need to be assembled.

Warning: In most cases this concerns an electronic device. Wrong/improper use may lead to (severe) injuries!

When you connect the device to the mains, make sure it will not be damaged or subject to (high) pressure.

A power socket is needed which should be close and easy accessible from the device.

Repairing of the device should be done by qualified Eminent staff. Never try to repair the device yourself. The warranty immediately voids when products have undergone self-repair and/or by misuse. For extended warranty conditions, please visit our website at [www.eminent-online.com/warranty](http://www.eminent-online.com/warranty).

Dispose of the device appropriately. Please follow your countries regulation for the disposal of electronic goods.

Please check below safety points carefully:

- Do not apply external force on the cables
- Do not unplug the device by pulling the power cable
- Do not place the device near heating elements
- Do not let the device come in contact with water of other liquids
- If there is any strange sound, smoke or odor, remove the device immediately from the power outlet.
- Do not put any sharp objects into the venting hole of a product
- Do not use any damaged cables (risk of electric shock)
- Keep the product out of reach of children
- Wipe off the product with soft fabric, not water mop.
- Keep the power plug and outlet clean
- Do not unplug the device form the power outlet with wet hands
- Unplug the device when you don't use it for a long time
- Use the device at a well ventilated place

*\*Tip: Eminent manuals are written with great care. However, due to new technological developments it can happen that a printed manual does not longer contain the most recent information. If you are experiencing any problems with the printed manual or*

*you cannot find what you are looking for, please always check our website [www.eminent-online.com](http://www.eminent-online.com) first for the newest updated manual.*

*Also, you will find frequently asked questions in the FAQ section. It is highly recommended to consult the FAQ section. Very often the answer to your questions will be found here.*

## 8.0 Warranty conditions

The five-year Eminent warranty applies to all Eminent products, unless mentioned otherwise before or during the moment of purchase. After buying a second-hand Eminent product the remaining period of warranty is measured from the moment of purchase by the product's initial owner. Eminent warranty applies to all Eminent products and parts, indissolubly connected or mounted to the product it concerns. Power supply adapters, batteries, antennas and all other products not directly integrated in or connected to the main product or products of which, without reasonable doubt, can be assumed that wear and tear during use will show a different pattern than the main product, are not covered by the Eminent warranty. Products are not covered by the Eminent warranty when exposed to incorrect/improper use, external influences or when opening the service parts of the product by parties other than Eminent. Eminent may use refurbished materials for repair or replacement of your defective product. Eminent cannot be held responsible for changes in network settings by internet providers. We cannot guarantee that the Eminent networking product will keep working when settings are changed by the internet providers. Eminent cannot guarantee the working of web services, apps and other third party content that is available through Eminent products. Eminent products with an internal hard disk have a limited warranty period of two years on the hard disk. Eminent could not be held responsible for any data lost. Please make sure that if the product stores data on a hard drive or other memory source, you will make a copy before you return the product for repair.

### When my product gets defective

Should you encounter a product rendered defective for reasons other than described above: Please contact your point of purchase for taking care of your defective product.



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